**19. Hotel, types of accommodation, at the reception desk**

Hotel is a very useful thing. Many people have to travel from home for a long time and they have to stay over night. A lot of people travel for business trips, some people travel to visit friends, it could be used when people have argument at home, if you are on holiday. Permanent staying at the hotel is very expensive. Newlyweds usually stay at a hotel for their honeymoon. It’s a great business today in the world of travelling and business. There are big companies, which have a lot of hotels all over the world.

**STAR RATING**

**hotel - 2 stars, 3 stars, 4 stars, 5 stars hotel** – the rule – more stars = better hotel

**1 star** = **tourist** / **budget**

**2 stars** = **standard**

**3 stars** = **comfort**

**4 stars** = **first class**

**5 stars** = **luxury**

**KINDS OF ACCOMMODATION**

**Bed and breakfast** – usually for one night, less comfortable, breakfast is included, usually not bad furnished but nothing extra

**Motel** - less comfortable, own breakfast, close to motorways, sometimes you can park next to your room

**INN** - very old type of hotel, cheaper, old fashioned, it has long tradition

**Hostel** – the cheapest type of acc. in GB, not very well furnished, for not very rich people, not comfortable, a lot of beds together, up-bunker beds, no privacy, you have to do your own bedding, you have to clean when you are leaving...

**Guest house** – **Pension** – cheaper, could be well or bad furnished, less comfortable, not very big

**Apartment** – usually part of big hotel, more bedrooms together, one kitchen and toilet together

**Bungalow** – cheaper, own kitchen, toilette, for more people together

**Hotel** – very expensive, only for rich people, you are supposed to give tips, it’s not polite if you don’t give a tip, everything is done for you, everybody is ready to help you, you are served, you have breakfast, lunch and dinner, in good hotel: very good furniture and equipment – TV, radio, a lot of wardrobes, comfortable bed, self service mini bar, telephone, air condition, bathroom, toilet, towels, soaps, they clean it every day, you don’t have to do anything, there can be swimming pool, tennis or squash courts, sauna, fitness...

**Camping** – you sleep in a tent, it can be exiting, thrilling, nice experience, you are it the middle of nature, you can go to the wood if you want, clear air, you can make a fire, it’s more familiar / it can join people together, sometimes problems with mosquitoes, air condition would be very helpful in a tent, very cheep, you don’t have to give tips, you also don’t have to clean because there it always mess there, you can go to the toilet where you want…

**Tent** – the cheapest, for hiking (trampovat), in nature, kind of adventure, not very comfortable but nice experience

**HOTEL FACILITIES**

* Bar, restaurant, hotel service, swimming pool, children/baby sitting, spa, sport, park space, shops, change, golf course, meetings rooms, gym, lift,..
* hotel service: food, drinks, 24-hour room service, dry(cleaner), flowers, laundry services, porterage,..
* room equipment/amenities: mini bar, concierge, toiletries, hairdryer, bathrobes and slippers, iron, in-room coffee machine, in-room safe, wireless internet access (Wi-Fi conection), wake-up call, towels,..

**TYPES OF ROOM**

* hotel rooms can be divided by number of beds, and also by the quality and size
* **single room-** single bed
* **twin room**- twin bed
* **double room-** double bed
* **triple room** (or family room)
* **extra bed**

**BOOKING**

* you can reserve rooms by the phone or through internet