Na recepci.notebook



Read this conversation:

Reserving a room on the phone

- R = receptionist
- G = guest
- R:The Grand Hotel. May I help you?
- G: Hello! I'd like to reserve a double room for three days starting on June fifth. My name is Tony Green.
- R: Can you spell your surname, please? G: Yes. G-R-double E-N.
- R: Thank you. Would you like a smoking or non-smoking room, Mr. Green?
- 6: Non-smoking, please.
- R: Yes, we'll have a non-smoking double room available on June fifth.
- G: What is the rate for a double room?
- R: It's \$90 a night plus tax.
- G: Great. Please reserve a double room for me.
- R: All right. We'll have the room for you on June fifth.
- G: Thank you very much.

7 25-11:57 8 7-14:05

Learn new vocabulary:

Types of rooms:

SGL - single bedroom DBL - double bedroom TRPL - triple bedroom ExB - extra bed suite - apartmá

- Other types of rooms: a room with a bed for a child
- a room facing the park /overlooking the river
- a room with a view of the lake /sea

Meals:

OB - only bed BB - bed and breakfast

HB - half board FB - full board All inclusive

Explain in English:

Complete the text:

R:The Grand Hotel. May I help you?

R: Can you <u>spell</u> your surname, please?

G: What is the <u>rate</u> for a double room?

My name is Tony Green.

G: Yes. G-R-double E-N.

G: Non-smoking, please.

6: Thank you very much.

R: It's \$90 a night plus tax



G: Hello! I'd like to <u>reserve</u> a double room for three days starting on June fifth.

R: Thank you. Would you like a smoking or non-smoking room, Mr. Green?

R: Yes, we'll have a non-smoking double room <u>available</u> on June fifth.

G: Great. Please reserve a double room for me.
R: All right. We'll have the room for you on June fifth.

8 7-15:00 8 7-15:25

Complete the text:

- R:The Grand Hotel. May I help you?
- G: Hello! I'd like to_ a double room for three days starting on June fifth. My name is Tony Green.
- R: Can you _____ your surname, please? G: Yes. G-R-double E-N.
- R: Thank you. Would you like a smoking or non-smoking room, Mr. Green?
- 6: Non-smoking, please.
- R: Yes, we'll have a non-smoking double room ____ __ on June fifth.
- G: What is the ____ for a double room?
- R: It's \$90 a night plus_
- G: Great. Please reserve a double room for me.
- R: All right. _ the room for you on June fifth.
- 6: Thank you very much.

We'll have spell

rate

available

8 7-15:31 8 7-15:31



Make the dialogue:

R:The Grand Hotel. May I help you?
G: Hellol I'd like to reserve (room) for (how long) starting on (date)
My name is Tony Green.
R: _______ your surname, please?
G: Yes. G-R-double E-N.
R: Thank you. ______ a smoking or non-smoking room, Mr. Green?
G: Non-smoking, please.
R: Yes, we'll have ______ (room)
G: (price) for (room) 2
R: It's \$90 a night plus tax.
G: Great. Please reserve (room) for me.
R: All right. We'll have the room for you on ______ (date)
G: Thank you very much.

IX 3-22:48 8 7-15:36

:	?
: Hello! I'd like to reserve a doul	ole room for three days starting on
Tune fifth.	
My name is Tony Green.	
t	?
: Yes. G-R-double E-N.	
t:	?
Non-smoking, please.	
t:	.
What is the rate for a double r	coom?
t:	
Great. Please reserve a double	room for me.
t:	
Thank you very much.	

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Play the role of a guest:

R:The Grand Hotel. May I help you?

G:
R: Can you spell your surname, please?

G:
R: Thank you. Would you like a smoking or non-smoking room, Mr.

Green?

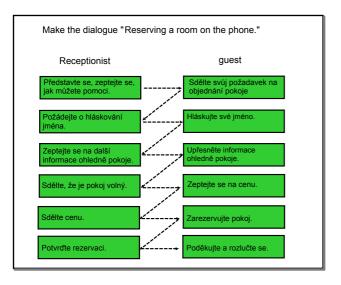
G:
R: Yes, we'll have a non-smoking double room available on June fifth.

G:
R: It's $90 a night plus tax.

G:
R: All right. We'll have the room for you on June fifth.

G:
R: All right. We'll have the room for you on June fifth.
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IX 3-22:36 IX 3-22:39



IX 3-23:03